DISTRICT OF SQUAMISH
Minutes of the Special Business Meeting held Tuesday, April 13, 2010 at 3:00 p.m. in Council Chambers, Municipal Hall, 37955 Second Avenue, Squamish, BC
In Attendance: Mayor Greg Gardner
Councillor Patricia Heintzman
Councillor Rob Kirkham
Councillor Paul Lalli
Councillor Corinne Lonsdale
Councillor Doug Race
Councillor Bryan Raiser
Also in Attendance: Kevin Ramsay, Chief Administrative Officer
Robin Arthurs, Director of Administrative Services
Cameron Chalmers, Director of Planning
Marcia Collier, Acting Director of Finance
Linda Glenday, Human Resources Manager
Mick Gottardi, Director of Community Development
Bob Kusch, Director of Recreation, Parks & Tourism
Charlene Pawluk, Confidential Secretary

Mayor Gardner called the meeting to order at 3:00 p.m.
1. ADOPTION OF AGENDA
   It was moved by Councillor Lonsdale, seconded by Councillor Race,
   THAT Council adopt the April 13, 2010 Special Business Meeting Agenda.
   CARRIED

2. COUNCIL OR STAFF ANNOUNCEMENTS
   (i) Community Announcement
   K. Ramsay, CAO introduced the Service Squamish Initiative. The development of the initiative involved research and consultation on how to move the community forward to achieve excellence. The main sections of the document include Corporate Values, Plan of Action (to do list), and Measuring of Success. Corporate values include Squamish the Community, Squamish the Environment, Squamish the Economy, and Squamish the Corporation. The Plan of Action includes aligning resources, strong leadership, streamline processes, effective communications, long-term strategies, providing strategic financial management, and accountability. Measuring success includes benchmarking performance levels and surveys, including customer surveys with the public, organizational reviews, and employee engagement surveys. The new organizational structure includes five General Managers who report to the CAO and includes Engineering and Parks Services, Financial Services, Corporate Services, Community Services, and Protective and Support Services. This group will make up the core leadership team. M. Gottardi, Director of Community Development will fulfill a key role in fulfilling policy work. The future includes success, commitment to moving the organization forward, and achieving appropriate service levels. The next steps include implementation, core service/shared service reviews, secondary organizational adjustment and completing all action items identified in the Service Squamish Initiative.

   Council congratulated K. Ramsay on the Service Squamish Initiative and commented on the importance of the strategies identified in the document.
It was moved by Councillor Heintzman, seconded by Councillor Race, THAT Council endorse the Service Squamish Initiative. CARRIED

K. Ramsay invited anyone in the community with questions to e-mail him.

Members of the audience asked questions and commented on the Service Squamish Initiative.

3. TERMINATION
   It was moved by Councillor Lalli, seconded by Councillor Heintzman, THAT the meeting be terminated. CARRIED

Meeting adjourned at 3:49 p.m.

Greg Gardner, Mayor

CERTIFIED CORRECT:

Robin Arthurs, Director of Administrative Services